

NFP eNews 3 AUGUST 2023

Welcome to haysmacintyre's regular 'e-news alert' for charities and not for profit organisations.

HMRC new charity tax newsletter

HMRC has launched a new charity tax newsletter to keep charities up to date with the latest tax developments. The first newsletter was issued in June 2023 and covered topics such as restriction of tax reliefs, overpaid Gift Aid, and the charity compliance consultation, which commenced in April 2023. A copy of the June addition can be found [here](#).

You can sign up to receive email alerts for future updates and newsletters on a daily or weekly basis [here](#).



Charity Commission digital services updated

The Charity Commission has launched its new My Charity Commission Account service, which will be used to submit the remainder of Annual Returns for 2022 onwards. It also enables access to other digital services provided by the regulator. As of 31 July 2023, you are no longer able to file Annual Returns through the previous system. Any applications that were due to be completed by 28 July 2023 will need to start afresh. Moving forward, all Trustees will also be able to access this online service in order to encourage a "more direct relationship between the regulator". If you have any problems accessing the new account service, the Charity Commission has support staff available to help. We recommend logging on sooner rather than later to familiarise yourself with the new system. Further guidance and support can be found [here](#).

The community organisations cost of living fund

The Government has opened a £70.9m fund distributed by the National Lottery Community Fund, to support charities as a result of the Spring Budget 2023. Charities that already run critical services providing food and emergency supplies, emergency shelter, safe spaces, warmth or financial and housing advice, have until 16 October 2023 to apply for grants between £10,000 and £75,000. The focus is on small and medium sized charities on the front-line, with an annual turnover of between £10,000 and £1m. Further information can be found [here](#). The Department for Culture, Media and Sport (DCMS) has confirmed that the second part of the Spring Budget package (totalling £101.5m) will be distributed from December 2023.



Fundraising Regulator launches survey on fundraising complaints

The Fundraising Regulator opened a review on the reporting of fundraising complaints data from charities, which will close on 18 August 2023. The aim is to develop the information shared on fundraising complaints, and any person associated with an organisation can respond [here](#). The Annual Complaints Report contains interesting insights and data from complaints, which can be used to help the Regulator and other organisations in the way they carry out their fundraising activities.

Probate backlog

Despite His Majesty's Courts and Tribunals Service recruiting more than 100 employees between November 2022 and March 2023, a Legacy Foresight economist, speaking to Civil Society, has stated that the probate services are "getting worse", with approximately 50,000 cases in the current backlog. Legacy income is a substantial income stream for many charities and a slow down in probate can cause budgeting and cashflow issues, especially as we are in the middle of a cost of living crisis. Charities are advised to monitor the situation carefully in what will be a tricky few years ahead. Further details can be found [here](#).



Financial Conduct Authority (FCA): Consumer Duty

The Consumer Duty sets out a set of standards to provide higher and clearer protection across financial services. Banks and other institutions need to comply with the new rules which came into effect on 31 July 2023. Charities and other not for profit organisations should expect:

- Better communication
- Fair prices
- The same deals as new customers
- Information about new products including those that are more competitive, eg a new savings account with a better rate of interest
- Good customer support
- Better help and feedback channels

See more details about these rule changes [here](#).

Upcoming events

Quarterly Charities Update

Tuesday 5 September 2023

15:30 - 17:30

Online

Bi-annual School Update

Thursday 28 September 2023

15:30 - 17:00

Online

NFP Tax and VAT Exchange

September 2023

Online

Trustee Training - Charity Trustees: Roles and Responsibilities

Tuesday 17 October 2023

09:30 - 13:00

Online

Quarterly Charities Update

Wednesday 6 December 2023

15:30 - 17:30

Online

Trustee Training: Introduction to Charity Finance and Reporting

Tuesday 20 February 2024

09:30 - 13:00

Online

For further details on our not for profit upcoming events and to register, visit www.haysmacintyre.com/events.

We welcome your feedback on this update and would be pleased to hear about any areas you would like to see covered in future editions. Please email [Siobhan Holmes](mailto:Siobhan.Holmes@haysmacintyre.com), Director and Head of Grant-Making, with any comments.

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Shortlisted 2019 National Firm of the Year



Shortlisted 2019 Tax Team of the Year



Highly Commended Partner of the Year



Winner: Audit Team of the Year



BRONZE Best Professional Services Firm in Sport

Winner of the Bronze Award for 2018 and 2017

CHARITY FINANCIALS Insights, analysis, benchmarking

Top adviser to the top 5,000 charities, Charity Financials' league table 2021

CharityFinance

Top ten by audit fees in the 2020 Charity Finance Audit Survey